RFP 18MISC1 SIGN LANGUAGE INTERPRETING AGENCY SERVICES

FACT SHEET

A. **Overview**: This recommendation is to select one agency to provide sign language interpreting services for Frederick County Public Schools (FCPS). Bids were received on August 10, 2017.

1. Bid participation:

- 43 bids downloaded
- 9 companies submitted a bid

2. Bids were received from:

AllWorld Language Consultants, Inc. (Rockville, MD) American Sign Language, Inc. (New York, NY) ASL Interpreter Corps, LLC (Sykesville, MD) Friends Interpreting Service, LLC (Ranson, WV) The Hearing and Speech Agency of Metropolitan Baltimore, Inc. (Baltimore, MD) HIS Sign, LLC (Ashburn, VA) Maryland Interpreting Services, Inc. dba: WeInterpret.net (Libertytown, MD) Purple Communications, Inc. (Rockville, MD) **Sign Language USA, LLC (Rockville, MD)**

3. Other facts:

- The contract term will be effective from date of award through July 31, 2018, with two one-year renewal options available.
- FCPS has staff interpreters who provide the majority of communication services to 67 schools during school, after-school and weekend events. FCPS also requires contracted services to assure communication access for students and their families during school sponsored events.
- Approximately \$125,885 was spent in FY17 for these services.
- This contract will be administered by Amy Brooks, Coordinator of Interpreting Services.
- 4. **Source of funding:** FY18 Approved Operating Budget and contingent upon Board approval of FY19 Operating Budget.
- B. **Recommendation:** Staff recommends the contract for RFP 18MISC1, Sign Language Interpreting Agency Services, be awarded to Sign Language USA, LLC (Rockville, MD), per the attached bid tabulation.

C. Action taken by the Board (Purchasing use only):

| Approved | Denied | Deferred | Other | BL/kl | |
|----------|--------|----------|-------|----------------------|--------|
| Date | Date | Date | Date | BOE Meeting 09.13.17 | Page 1 |

RFP 18MISC1, SIGN LANGUAGE INTERPRETING AGENCY SERVICES SCORING SUMMARY

| | TECHNICAL AVERAGE (70 Points) | COST (30 Points) | GRAND TOTAL |
|---|-------------------------------------|---------------------|-------------|
| Sign Language USA, LLC | 57.00 | 30 | 87.00 |
| Purple Communications, Inc. | 55.00 | 24.5 | 79.50 |
| The Hearing and Speech Agency of Metropolitan Baltimore, Inc. | 48.00 | 26 | 74.00 |
| ASL Interpreter Corps, LLC | 47.67 | 26 | 73.67 |
| American Sign Language, Inc. | 40.33 | | |
| Maryland Interpreting Services, Inc. dba: WeInterpret.net | 37.67 | | |
| HIS Sign, LLC | 33.00 | | |
| Friends Interpreting Service, LLC | 22.67 | | |
| AllWorld Language Consultants, Inc. | 32.00 | | |

Technical Evaluation Components:

- Business Structure
- Employee Qualification and Training
- Licensing and Insurance
- Legal Issues
- References

RFP 18MISC1, SIGN LANGUAGE INTERPRETING AGENCY SERVICES BID TABULATION

| CATEGORY | DESCRIPTION | | ASLIC | HASA | PURPLE | SIGN USA |
|----------|---|----------------------------------|----------|----------|----------|----------|
| A | General (ASL, PSE, SEE, Cued Speech) | 36 Hours or More Advanced Notice | | | | |
| 1 | | Weekday Assignments | | | | |
| | | Hourly Rate | \$ 80.00 | \$ 80.00 | \$ 85.00 | \$ 70.00 |
| 2 | | Weekends and Holidays | | | | |
| | | Hourly Rate | \$ 90.00 | \$ 85.00 | \$ 95.00 | \$ 70.00 |
| 3 | | Tactile Signing Option | \$ 85.00 | \$ 80.00 | \$ 95.00 | \$ 70.00 |
| 4 | | CDI Option | \$ 90.00 | \$ 80.00 | \$ 85.00 | \$ 70.00 |
| В | General (ASL, PSE, SEE, Cued Speech) | Less Than 36 Hours Notice | | | | |
| 1 | | Weekday Assignments | | | | |
| | | Hourly Rate | \$ 90.00 | \$ 90.00 | \$ 95.00 | \$ 70.00 |
| 2 | | Weekends and Holidays | | | | |
| | | Hourly Rate | \$ 90.00 | \$ 90.00 | \$ 95.00 | \$ 70.00 |
| 3 | | Tactile Signing | \$ 90.00 | \$ 90.00 | \$ 95.00 | \$ 70.00 |
| 4 | | CDI Option | \$ 90.00 | \$ 90.00 | \$ 95.00 | \$ 70.00 |